

Toolkit of Instruments to Measure End of Life Care (TIME)

Resource Guide:

Achieving Quality of Care at Life's End



Joan M. Teno, M.D., M.S.¹
Sally Neylan Okun, R.N., M.M.H.S.²
Virginia Casey, Ph.D., M.P.H.³
Therese Rochon, R.N.P., M.S.N., M.A.¹
Lisa C. Welch, M.A.¹

<http://www.chcr.brown.edu/pcoc/toolkit.htm>

¹Center for Gerontology and Health Care Research, Brown University

²Center for Life Care, Planning & Support, Hospice & Palliative Care of Cape Cod

³Picker Institute

Table of Contents

Introduction	<i>Steps on a Journey</i> Written by Joan M. Teno
Chapter 1	<i>About the Toolkit Project</i> Written by Joan M. Teno
Chapter 2	<i>What is Patient Focused, Family Centered Medical Care?</i> Written by Joan M. Teno
Chapter 3	<i>Conducting an Audit</i> Written by Virginia Casey & Lisa C. Welch
Chapter 4	<i>Preparing & Analyzing the Data</i> Written by Lisa C. Welch & Virginia Casey
Chapter 5	<i>Engaging Stakeholders & Defining a Goal</i> Written by Virginia Casey, Joan M. Teno, & Lisa C. Welch
Chapter 6	<i>Physical Comfort</i> Written by Sally Neylan Okun & Joan M. Teno
Chapter 7	<i>Informing & Promoting Shared Decision-Making</i> Written by Joan M. Teno & Sally Neylan Okun
Chapter 8	<i>Promoting Self-Efficacy of Family Caregivers</i> Written by Therese Rochon
Chapter 9	<i>Attending to Family Members' Emotional & Spiritual Needs</i> Written by Sally Neylan Okun

Acknowledgements

The authors would like to express their sincere appreciation to **Jeff Edmonds** for his help with formatting this Guide and to **Debra De Silva** for her editing assistance.